

QUALITY POLICY

The Management of **COVIND Spa**, with the issue of this document establishes the Company Quality Policy, setting out the objectives and the resulting commitment.

The consolidation and development of the competitive position is the objective of the Company, which must base this action on the continuous improvement of quality, reliability and safety of its products and services. They must increasingly respond to the explicit and implicit customers' needs to the standards established for all reference markets.

To achieve these goals, it is ever more necessary, in addition to technical improvements, to promote and support personnel training activities and clearly define their tasks and responsibilities, at all levels, so that everyone can act consciously in the common interest.

The Management, aware of the importance of the choices and the identified lines, declares its own commitment to the implementation and maintenance of the Quality Management System according to the requirements of the Standard:

UNI EN ISO 9001: 2015

With the introduction of the new edition of ISO 9001, Covind S.p.a. wants to reap the benefits related to the introduction of a risk and opportunity analysis that recognize the needs of all interested parties (staff, customers, suppliers, society) by evaluating the real possibilities for improving the business result. The concept of "Risk based thinking" must enter into the spirit of ISO 9001:2015, into company practice, supporting business decisions.

Covind S.p.A. is confident of achieving the desired goals through a greater efficiency of processes, communications and expertise inside the Company, thanks to a certified **Quality Management System for Design and manufacturing management for components and accessories of commercial and industrial vehicles (IAF 22, 18, 17)**.

With the support of all **Covind** staff, suppliers and partners, the Management is going to definitively overcome the economic and social consequences caused by Covid-19, through a more efficient promotion of the products quality and services, with a clear attention to environmental sustainability and reduction of negative impacts.

All our employees are expected to apply and to contribute to the improvement of all related activities.

The objectives will be identified each year during the Management Review and reported to the organization (for the part of interest) through the OBJECTIVE PLAN. All involved employees, according with the Management, contribute to the drafting of the OBJECTIVE PLAN.